



Change Management in Fleet



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Managing Change

- How well do we communicate what we do
 - Do we tell our story well
 - Do we educate our Leadership
 - Do we educate/train our staff
 - Do we have total buy in from staff
 - Do they believe in what we are doing

Managing Change

- How well do we recruit and train our Tech's
 - Do they believe in the change we are making
 - Are they open to changes in Fleet
 - Or are they the ones that have done it the same and don't need or want change
 - Do you have a career ladder that reflects change
 - In other word's keeping up with new technology