



Introduction

Group discussion on a topic is a valuable tool for enhancing understanding. It fosters exchange of knowledge among participants, benefiting all involved. Group discussions:

- Enhance comprehension of the subject matter.
- Stimulate the generation of diverse ideas.
- Encourage thought-provoking questions.

A facilitator can use the following questions to lead a group discussion after viewing the Click, Listen & Learn Program.

General Discussion Questions

1. What key takeaways from the program do you find most relevant to your current practice or work?
2. Were there any concepts or ideas presented that challenged your existing knowledge? If so, how?
3. What is one concept or suggestion that you could incorporate into your work (or agency)? Why did you choose that one? What impact do you think it will have?

Program Specific Discussion Questions

1. How can departments within smaller organizations that lack Fleet Management Information System (FMIS) or an electronic Driver Vehicle Inspection Report (DVIR) Streamline communications?
2. How do you manage situations where drivers refuse to conduct pre-trip inspections, particularly in the public sector?
3. Based on the many advantages with using renewable natural gas (RNG) to decarbonize the trucking sector today, why hasn't there been more natural gas vehicle (NGV) adoption and compressed natural gas (CNG) truck deployments?
4. How does the hydrogen internal combustion engine (ICE) emissions profile compare with other vehicle powertrain options?
5. Based on the increasing percentage of natural gas from renewable sources to fuel vehicle applications, when does the NGV industry expect to be completely weened off conventional sources of natural gas?
6. What are some ways to engage the community without causing panic during the disaster debris clean up process?
7. What types of training would be best for your operation (e.g. landfill, MRF, transfer station)?
8. If you have previously dealt with flood restoration what are some takeaways from your experience? Given the opportunity, what would you do differently.



Tips for the Facilitator

1. Keep the discussion focused on the Click, Listen & Learn topic.
2. After reviewing key program information, focus on implications to participants' work, or the agency in general.
3. Provide opportunity for all voices to be heard.
4. Acknowledge contributions. For example: "I appreciate you offering a different view." or "Thanks for mentioning that."
5. Keep the group engaged. If no one is responding, suggest an answer and ask for agreement or disagreement.
6. End the discussion on time. Some ways to end a discussion are:
 - Give a two-minute warning or some other transition time to prepare the group to change direction.
 - Summarize the major substance of the discussion
 - Have each participant share one take-away
 - Challenge participants to engage in follow-up conversations.
 - Acknowledge at the beginning of the session that time will be a factor and that some issues may not be discussed.