



CLICK, LISTEN & LEARN DISCUSSION GUIDE

Introduction

Group discussion on a topic is a valuable tool for enhancing understanding. It fosters exchange of knowledge among participants, benefiting all involved. Group discussions:

- Enhance comprehension of the subject matter.
- Stimulate the generation of diverse ideas.
- Encourage thought-provoking questions.

A facilitator can use the following questions to lead a group discussion after viewing the Click, Listen & Learn Program.

General Discussion Questions

1. What key takeaways from the program do you find most relevant to your current practice or work?
2. Were there any concepts or ideas presented that challenged your existing knowledge? If so, how?
3. What is one concept or suggestion that you could incorporate into your work (or agency)? Why did you choose that one? What impact do you think it will have?

Program Specific Discussion Questions

1. Think about your community, what are challenges that would need to be considered for long-term planning?
2. How have you seen weather changing? What types of projects are being implemented?
3. Do you think that your locality provides clarity on need and benefit for long term planning?
4. How can public works agencies, engineers, planners and community stakeholder collaborate more effectively to improve infrastructure resilience while balancing budget and operational constraints?
5. What is one lesson learned from a past infrastructure failure or weather-related disruption that has changed how your organization approaches future projects?

Tips for the Facilitator

1. Keep the discussion focused on the Click, Listen & Learn topic.
2. After reviewing key program information, focus on implications to participants' work, or the agency in general.
3. Provide opportunity for all voices to be heard.
4. Acknowledge contributions. For example: "I appreciate you offering a different view." or "Thanks for mentioning that."
5. Keep the group engaged. If no one is responding, suggest an answer and ask for agreement or disagreement.
6. End the discussion on time. Some ways to end a discussion are:
 - Give a two-minute warning or some other transition time to prepare the group to change direction.
 - Summarize the major substance of the discussion
 - Have each participant share one take-away
 - Challenge participants to engage in follow-up conversations.
 - Acknowledge at the beginning of the session that time will be a factor and that some issues may not be discussed.