



CLICK, LISTEN & LEARN DISCUSSION GUIDE

Introduction

Group discussion on a topic is a valuable tool for enhancing understanding. It fosters exchange of knowledge among participants, benefiting all involved. Group discussions:

- Enhance comprehension of the subject matter.
- Stimulate the generation of diverse ideas.
- Encourage thought-provoking questions.

A facilitator can use the following questions to lead a group discussion after viewing the Click, Listen & Learn Program.

General Discussion Questions

1. What key takeaways from the program do you find most relevant to your current practice or work?
2. Were there any concepts or ideas presented that challenged your existing knowledge? If so, how?
3. What is one concept or suggestion that you could incorporate into your work (or agency)? Why did you choose that one? What impact do you think it will have?

Program Specific Discussion Questions

1. What drone services do you think your organization would use the most and why?
2. What is the biggest challenge you foresee in starting a drone program?
3. What problems do you think drones could help your organization solve?
4. What barriers or concerns—such as public perception, cybersecurity, or interdepartmental coordination—might arise when implementing a drone program, and how could they be proactively addressed?
5. What would success look like in the first year of a municipal drone program, and how would you measure and communicate those outcomes?

Tips for the Facilitator

1. Keep the discussion focused on the Click, Listen & Learn topic.
2. After reviewing key program information, focus on implications to participants' work, or the agency in general.
3. Provide opportunity for all voices to be heard.
4. Acknowledge contributions. For example: "I appreciate you offering a different view." or "Thanks for mentioning that."
5. Keep the group engaged. If no one is responding, suggest an answer and ask for agreement or disagreement.
6. End the discussion on time. Some ways to end a discussion are:
 - Give a two-minute warning or some other transition time to prepare the group to change direction.
 - Summarize the major substance of the discussion
 - Have each participant share one take-away
 - Challenge participants to engage in follow-up conversations.
 - Acknowledge at the beginning of the session that time will be a factor and that some issues may not be discussed.

