



Hear from Accredited Agencies

“APWA accreditation punctuates our delivery of services to the very best in public works practices. It reflects the skill, experience, and – not to be overlooked – enthusiasm of our incredible staff at all levels that perform their duties to an exceptional level of consistency and completeness. An APWA-accredited agency reflects its staff as public works professionals working under a sound, efficient business model. On a macro-level, APWA accreditation provides ongoing peer-to-peer exchange that affords agencies continuous opportunities to learn and improve. Accredited agencies represent a community of subject matter experts in the management practices they deliver.”

Steven P. Latoski, P.E., PTOE

Director of Public Works | Mohave County, Arizona Public Works Department

“Standard Operating Procedures were created and updated for our core functions. The staff realized the usefulness of this documentation and the benefit of keeping it updated for easy reference. The consideration and review of how all of our divisions do what we do allowed intercomparisons and opportunities to improve by imitation.”

Don Bond, P.E.

Director of Public Works | City of Temple, Texas Public Works Department

“The APWA accreditation process has been an invaluable tool for the Town of Brookline, helping us enhance operational efficiency, ensure compliance with industry best practices, and elevate the quality of public works services for our community. We highly recommend it to other municipalities seeking to improve service delivery, accountability, and overall excellence in public works management.”

Erin Chute

Commissioner of Public Works | Town of Brookline, Massachusetts Department of Public Works

“We have found the accreditation program a wonderful resource and tool for ensuring that all the District knowledge that has been held in people's brains is written down and utilized for onboarding, training, and succession planning.”

Kim Thur

Business Services Manager | Clark Regional Wastewater District, Vancouver, Washington

“Accreditation makes you realize that every policy and procedure matters, whether it's employee recognition or ditch cleaning. Our procedures help us ensure we provide the best service to citizens and staff.”

Harley Walker

Operations Coordinator | Georgetown County, South Carolina Public Works Department

“APWA Accreditation forces the organization to commit to writing down all of the unwritten rules of the workgroup, taking institutional knowledge of 'how things get done' and putting them on paper. It keeps that from walking out the door when long-time employees retire.”

Jonathan Gano

Director of Public Works | City of Des Moines, Iowa Department of Public Works

“Our elected officials are pleasantly surprised to learn our agency is among the approximately 1% of agencies nationally that demonstrably meet the standards for APWA accreditation, and they respect staff for attaining and maintaining this status. That is evident in the collegial and collaborative discourse regarding our requests for budget and policy action, and in the quality of service they facilitate us delivering to our community.”

Jered Elmore

Senior Management Analyst | City of Encinitas, California Department of Public Works